

NORTH BERGEN PUBLIC LIBRARY SERVICES DURING COVID-19 **EFFECTIVE 11/28/2020**

North Bergen Free Public Library is currently closed to the public. However, we are still able to provide an abundance of virtual services to our community.

See below for a comprehensive list of services that are available to the community at this time:

- **Doorside/Locker Item Pick-up:** Staff remain in the building at this time to answer the phones and provide doorside and locker pick-up of library materials. Please call ahead to arrange for pick-up and be ready with your library card when coming to retrieve materials. Don't know what you want to read next? Ask one of our librarians for a book recommendation!
- **Book Drops:** All items may be returned to the book drops available at all three library branches. Items placed in the book drops will undergo a 5-day quarantine period. Although book due dates will still be enforced, no overdue fees will be charged for items returned late during this time period.
- **Amnesty:** We are providing amnesty for all late fines incurred for North Bergen library card holders that have overdue North Bergen library materials incurred during the time the library is closed. Please note that materials borrowed from other libraries may incur fines based on the policies of the owning library.
- **Contact Us:** Patrons can contact the library via phone at 201-869-4715, on our website via Pure Chat, or via our email info@nbpl.org.
- **Access to databases and e-materials:** While programs are suspended, please consider the library's databases, available via our website. Useful databases include:
 - **Hoopla Digital:** E-books, e-audiobooks, movies, TV, and music
 - **Increased Hooplas access:** We have upped the monthly limit from 5 checkouts/month to 10!
 - **Libby/Overdrive:** E-books and e-audiobooks
 - **RB Digital:** E-magazines
 - **Universal Class:** Online training courses in a variety of subjects and fields
 - **Rosetta Stone:** Learn up to 30 new languages all online.
 - **World Book:** Online encyclopedia for adults, students, kids, and early learning
 - **LearnA-Test:** Preparation for tests such as SAT, GRE, GED, GMAT, ACT, PRAXIS, TOEFL, TOEIC, MCAT, CLEP, LSAT, US citizenship exam and more.
 - **Creative Bug:** Online art and craft classes
 - **Tutor.com:** Online tutoring services
- **Social Media:** The library has been highlighting resources, sharing information, and providing programming on all of our social media platforms.
 - **Instagram:** @nbplibrary
 - **Twitter:** @nbplibrary

- **Facebook:** <https://www.facebook.com/nbplibrary/>
- **Youtube:** North Bergen Public Library
- **Online programming:** While programs are suspended, please see our library social media for online programming. Most of the library's regular roster of classes have been adapted to an online format! Sign-up for programs and events via the library's website at www.nbpl.org
- **Apply for a library card online:** Any North Bergen and Guttenberg residents without a library card can now apply for one online! Fill out an application form at <https://www.bccls.org/digitalcards.php>. The library will contact patrons with their library card information within 24 hours of applying, Monday through Friday. Please note that patrons **MUST** include an email when applying for a card and must provide proof of residency when picking their card up from the library.